

Protecting Your Investment Starts With Understanding Your Warranty Schedule

Juergen Partridge Ltd. offers a one year warranty on all material and labour supplied and installed with the following exceptions:

1. Plant Material:

- High Risk material such as: Austrian Pine, Birch, Japanese Maples, Schubert Cherries, Flowering Dogwoods, Rhododendrons and Azaleas, Roses, Grasses, Perennials, Vines, Herbs, Ground Cover, Sod and Seed, Annuals and Water Plants. The plants listed above will be warranted within the season they are planted.
- Plant material that has not been cared for properly, examples: water deficiency or overabundance, lack of proper cultivation, animal damage or compaction by known or unknown sources.

2. Concrete, Pre-cast Pavers, Flagstone and Mortar

- Hair line cracks in concrete.
- Damage caused by salt or urea products. Use of these products will prematurely deteriorate your job. (We suggest the use of plain sand along with brooms and plastic shovels to control and remove snow and ice.)

3. Water features:

- Water features that have not been opened or closed properly.
- (Instructions are specific to each feature. Manufacturers have care and maintenance instructions specific to their products. We would be happy to instruct you on the procedures or we can provide the service).

4. Wood

- Shrinkage and cracking.
- Paint and stain finishes

5. Natural Stone and Boulders

- Cracking and fissures

6. Grading

- Settlement caused by sub surface shifting.

7. Lighting

- Wiring that has been damaged by animals or cut in any way.
- Replacement bulbs and fuses

8. Materials, Products and Services.

- Partridge is not liable for products or services where a separate warrantee is being offered. Items of this nature could but are not Ltd. to: appliances, pumps, construction material, services or sub-contacts such as pools, electricians, plumbers, etc.